tcdi

Defensible Innovation through Process-Driven AI

AI delivers speed. Process ensures trust. As courts begin demanding greater accountability for how AI is used in eDiscovery, transparency and defensibility have never been more important. That's why we developed our Process-Driven AI approach.

By embedding human judgment, Lean Six Sigma discipline, and transparent documentation into every workflow, TCDI helps legal teams apply AI with confidence.

Our Approach: Responsible AI Implementation

Purpose Before Tools

Desired outcomes define our approach. Processes and technology, which often include AI solutions, are implemented with this in mind.

Measured Performance

Every solution is designed around key factors to determine the right technology fit including time, cost, risk, and quality.

Secure Foundation

Annual SOC 2 Type II audits, quarterly access control reviews, and random QC checks ensure sensitive data remain secure.

Human-in-the-Loop Validation

Our Quality Engineers validate AI-assisted decisions through sampling and targeted searches while Lean Six Sigma optimized workflows provide structure and repeatability.

Key safeguards:

- Reviewers validate AI-driven decisions for accuracy and context.
- Human oversight guides model refinement and reduces bias.
- Feedback loops strengthen precision and maintain defensibility.

Proven Benefits

Here's how we're already helping legal teams leverage AI responsibly (*Click on each to read a case study*):

- [Protect sensitive information with autonomous redaction of PII and third-party data](#)

- [Reduce project costs with AI-driven automation and human-validated review workflows](#)

- [Accelerate turnaround times with semi-autonomous review and automated issue categorization](#)